



GHANSHYAM
HEALTHCARE SERVICES

Healthcare with Reach and Reliability

CORPORATE PROFILE

Public Health Programmes | Healthcare Mobility
Manpower & Field Operations | Hospital Laundry

Integrated Healthcare Operations & Support Services

 **20+**

Years of promoter-led
experience

 **4**

Core healthcare support
verticals

 **24x7**

Operational readiness

 **MIS**

Driven execution &
reporting



ISO 9001:2015 Certified

Quality management system



Udyam-Registered MSME

Chhattisgarh-based enterprise



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Ghanshyam Healthcare Services is an integrated healthcare operations and support-services company specialising in public-health programme execution, healthcare mobility, workforce deployment and hospital support services.



20+

Years of promoter-led community and field experience



4

Core healthcare support verticals



24x7

Fleet readiness and field-response discipline



MIS

Reporting, monitoring and documentation focus



Public Health Programme Operations

MMU, outreach, camp coordination and programme reporting



Healthcare Mobility & Fleet Management

Ambulance, MMU, MVU, dispatch, GPS and vehicle readiness



Healthcare Manpower & Field Operations

Clinical, technical, support and field-team deployment



Hospital Laundry & Linen Management

Collection, hygienic processing, quality control and delivery



ISO 9001:2015 Certified

Process-led quality and documentation discipline



Udyam-Registered MSME

Chhattisgarh-based enterprise



Local Reach, Institutional Discipline

Grassroots execution with structured reporting



Public Health Programme Operations

- ✓ Community healthcare outreach
- ✓ MMU route and camp coordination
- ✓ Field-team deployment
- ✓ Programme MIS and reporting



Healthcare Mobility & Fleet Management

- ✓ Ambulance, MMU and MVU operations
- ✓ Dispatch and driver rostering
- ✓ GPS, uptime and maintenance controls
- ✓ Fuel, kilometre and trip MIS



Healthcare Manpower & Field Operations

- ✓ Clinical and technical personnel
- ✓ Support and operations teams
- ✓ Roster, attendance and replacement control
- ✓ Field supervision and escalation



Hospital Laundry & Linen Management

- ✓ Collection and segregation
- ✓ Hygienic washing and disinfection
- ✓ Quality and turnaround controls
- ✓ Packing, reconciliation and delivery

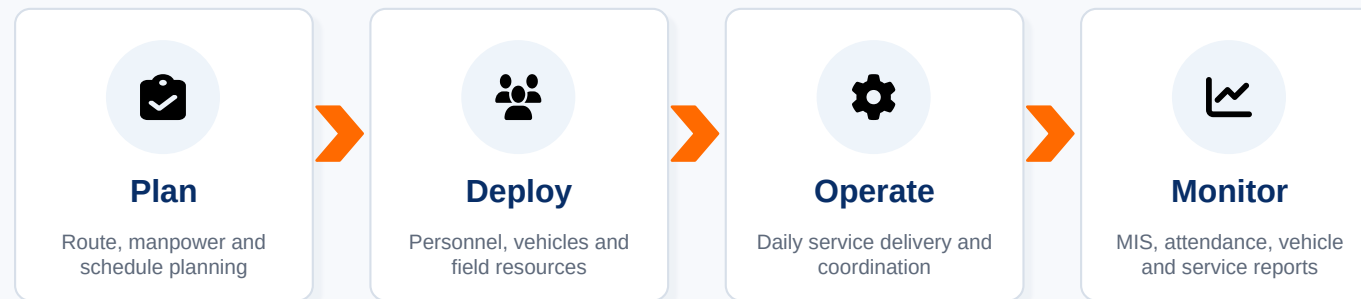
Business Model Strengths

Diversified service verticals | Institutional and community focus | Scalable deployment model | Process-led delivery | MIS-driven monitoring | Strong Chhattisgarh execution base



Ghanshyam Healthcare Services is an integrated healthcare operations and support-services company focused on public-health programmes, healthcare mobility, manpower deployment and hospital support services. The organisation combines promoter-led field experience with structured project management, documentation and service controls.

How We Execute



Promoter profile: 20+ years in community-linked programmes, grassroots execution, field coordination and fleet handling.



Service orientation: Hospital support, public healthcare, manpower, vehicles and operational reporting.



Execution style: Practical field control, institutional coordination, daily documentation and continuity of service.



VISION

To be a trusted partner in healthcare support services through quality, reliability and stakeholder value.



MISSION

To strengthen healthcare delivery through operational excellence, field discipline and community commitment.

Scope of Work

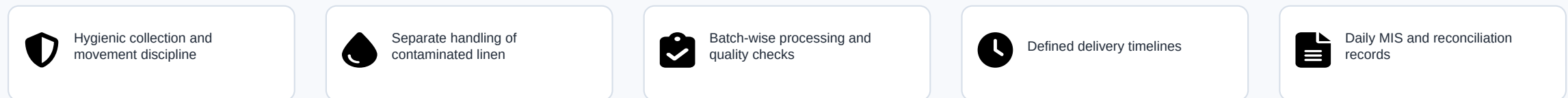
- Collection and receipt of used hospital linen from wards and departments.
- Segregation of general, soiled and infected linen as per facility protocol.
- Washing, disinfecting, drying, ironing, folding, packing and return delivery.
- Ward-wise records for issue, return, shortage, rejection and turnaround time.
- Manpower deployment for laundry operation, linen room and movement support.



Process Flow



Operating Controls





Public-health projects require disciplined field execution, local coordination, manpower control and reliable reporting.

- Support for community-level healthcare outreach and field-service delivery.
- Camp scheduling, route planning, daily movement and field coordination.
- Coordination with local institutions, project stakeholders and field personnel.
- Documentation, daily reporting, escalation handling and service continuity.



**Manpower
Deployment**

Plan



**Route & Camp
Planning**

Deploy



**Inventory & Field
Logistics**

Monitor



MIS & Reporting

Report

Local reach + disciplined execution + real-time escalation + transparent reporting

Experience Context

- The referenced PM-JANMAN MMU operating model covers remote and tribal-focused areas in Chhattisgarh.
- The model includes mobile-clinic operations, medical-team deployment, route discipline and last-mile primary healthcare.
- Digital operating elements include GPS tracking, geofencing, EHR / EMR, teleconsultation and point-of-care diagnostics.
- This experience is presented as relevant leadership and professional-team exposure, distinct from the company's direct operating profile.



Digital & Operating Backbone



GPS Tracking



Geofencing



EHR / EMR



Teleconsultation



Point-of-Care
Diagnostics

This section presents relevant leadership and professional-team experience for institutional and banking review.

Fleet Running Experience

- Vehicle deployment planning for ambulances, MMUs, MVUs and support vehicles.
- Driver allocation, shift planning and field-team movement coordination.
- GPS-based monitoring, route discipline and daily trip records.
- Preventive maintenance follow-up, breakdown handling and replacement planning.
- Fuel, kilometre, utilisation and movement-report control.
- Support for dispatch systems, call-centre linkage and response monitoring.



Dispatch

Control & review



GPS Tracking

Control & review



Uptime

Control & review



Fuel Control

Control & review



Trip MIS

Control & review

Fleet Readiness



Operational principle

Right vehicle. Right team. Right route. Right time. Documented every day.



MVU Operating Model

- Mobile Veterinary Units support distress calls from farmers and provide on-site veterinary care.
- Typical team structure includes veterinary doctor, veterinary assistant and driver.
- Call-centre linkage helps direct the nearest vehicle to the farmer location.
- Management experience includes fleet handling, medical-equipment readiness, diagnostics support and field reporting.



Veterinary Doctor

Coordinated field response



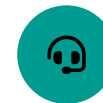
Veterinary Assistant

Coordinated field response



Driver & Vehicle

Coordinated field response



Call Centre

Coordinated field response

Management exposure spans field-response coordination, vehicle readiness, team deployment and structured reporting.

Clinical Personnel

- ✓ Medical officers
- ✓ Specialist doctors
- ✓ Veterinary doctors
- ✓ Staff nurses / ANMs
- ✓ Emergency medical technicians

Technical & Support

- ✓ Pharmacists
- ✓ Lab technicians
- ✓ Laundry operators
- ✓ Linen-room staff
- ✓ Sanitation and support staff

Operations Team

- ✓ Drivers
- ✓ Fleet supervisors
- ✓ Dispatch coordinators
- ✓ MIS executives
- ✓ Field coordinators

Service components: sourcing support | document verification | roster planning | deployment | attendance monitoring | replacement coordination | reporting



ISO Quality System

ISO 9001:2015 certified processes, documented workflows and review discipline



Workforce Governance

Roster, attendance, verification, replacement and supervisory controls



Fleet Compliance

Vehicle documents, readiness, maintenance, trip and movement controls



Service Quality

Hygiene, turnaround time, service standards and corrective follow-up



Inventory & Records

Control of linen, consumables, medicines and field materials



MIS & Escalation

Daily / weekly reporting, issue escalation and management review



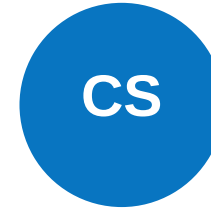
ISO 9001:2015 Certified | Chhattisgarh-Based Udyam-Registered MSME | Process-led documentation, monitoring and management review.



Ghanshyam Chaudhary

Founder & Promoter

- ✓ 20+ years in community-linked programmes, field execution and local stakeholder coordination.
- ✓ Core expertise in route planning, manpower deployment, vehicle operations and field supervision.
- ✓ Practical understanding of Chhattisgarh operating environments and community-level execution.
- ✓ Leadership focus on disciplined delivery, accountability and long-term institutional relationships.



Chetan Kumar Sharma

Project Head

- ✓ 20+ years of cross-sector operations and project-management experience.
- ✓ Core expertise in healthcare mobility, emergency response, public welfare and fleet administration.
- ✓ Experience across MVU, MMU, ambulance, public helpline, dispatch and structured MIS operations.
- ✓ Leadership focus on team management, service monitoring, escalation and institutional coordination.

Leadership approach: practical field control | institutional coordination | service continuity | documentation | accountability



Selected Institutional Exposure



AIIMS Hospital



VY Hospital



Urmila Multispeciality Hospital



Dhanush Healthcare Systems Private Limited



Tejpal Narmada Devi Chikitsalay



Mobile Veterinary Vehicle / Healthcare Support Assignments



ISO 9001:2015 Certified

Certified quality-management system



Udyam-Registered MSME

Chhattisgarh-based enterprise

Corporate Strengths for Banking Review

Promoter-led 20+ years of operating experience | Diversified healthcare support verticals | ISO-certified process discipline | Udyam-registered MSME | Structured MIS and reporting | Chhattisgarh-based execution capability

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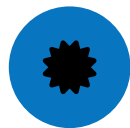
Financial statements, statutory records and banking information form part of the separate credit-appraisal file.



Reliable Healthcare Operations. Structured Field Execution.

Healthcare with Reach and Reliability

Public Health Programmes | Healthcare Mobility
Manpower & Field Operations | Hospital Laundry



ISO 9001:2015
Certified



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